# Christopher Spradlin

Full-Stack Web Developer & IT Professional

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### Summary

Seasoned web developer and IT professional with 20 years of experience in designing, implementing, & supporting robust digital solutions, as well as managing complex infrastructures. Known for keen problem-solving abilities and a strong commitment to continual learning and professional development.

#### **Skills**

Programming: PHP, SQL, HTML, CSS, JavaScript, Powershell, Bash

Operating Systems: Windows Server (2012, 2016, 2019), Linux (Ubuntu Server, CentOS, Red Hat), macOS

Cloud Platforms: Azure, AWS (EC2,S3)

Development Tools: GitHub, Visual Studio Code, IntelliJ, JIRA

Creative: Photoshop, Premier, After Effects

Other: WordPress, WooCommerce, Confluence, MS Office Admin, Google Workspace Admin

### Experience

Kleidon & Associates 07/2023 - 05/2024

Full-Stack Web Developer

Hybrid - Contract

- Craft websites and other digital solutions utilizing HTML, CSS, React, PHP, MySQL, and CMS platforms such as WordPress.
- Develop custom WordPress solutions, including plugins and themes to meet client requirements.
- Optimize digital solutions by implementing code minification and other performance-enhancing techniques, resulting in faster load times, improved user experience, and better search scores.
- Collaborate with the art and content teams to integrate design and functionality of solutions seamlessly.

DonutWorx 05/2014 - 07/2023

Full-Stack Web Developer | Systems Administrator

Remote - Full Time

- Utilize HTML, CSS, JavaScript, PHP, node is and MySQL to build and maintain websites and applications.
- Develop custom WordPress plugins tailored to specific client needs.
- Architect and manage all application and solution infrastructure running on Windows Server and Linux (Ubuntu Server) environments.
- Developed PowerShell scripts to automate software installations and data transfers, reducing manual effort and improving efficiency.
- Liaise with clients and vendors on a daily basis to complete support requests and provide project updates.

CXT Software 07/2017 - 08/2019

Support Engineer | Project Specialist

Remote - Full Time

- Daily interaction with SQL including administration & writing advanced queries for client reporting.
- Support the IT needs for on-premise & hosted CXT clients running on Windows based environments.
- Created PowerShell scripts to automate alerts, deploy pre configured Windows instances, and streamline system setup processes.
- Modify customer web applications utilizing HTML, CSS, & ASP.NET to match their app with their brand.
- Perform technical project work as needed such as Windows systems migrations, VoIP implementation, etc..
- Mentor to lower tier Support Engineers to help them develop their technical skills, troubleshoot complex

### FuturePOS (Now Shift4)

08/2015 - 07/2017

Systems Administrator | Web Developer

Hybrid - Full Time

- Support the systems support needs of clients running Windows Server as it pertains to their Point-of-Sale Software.
- Automated the installation of Point of Sale software and partner integrations using PowerShell.
- Maintained client networks & various devices including routers, firewalls, IP Camera Systems, etc.
- Daily interaction with MS SQL, including administration & writing advanced queries.
- Created video tutorials for clients to better understand and operate various components of our software.
- Develop, implement, & maintain new FPOS Ohio Website using HTML, CSS, PHP, & WordPress CMS.

#### **Event 38 Unmanned Systems**

07/2014 - 08/2015

Test Pilot | Developer

On-Site - Full Time

- Program & Test Fly all UAV systems after manufacturing before they are sent to the client.
- Troubleshoot pixhawk based UAV systems & C# / Python based planning software remotely.
- Review log data from unmanned flights in order to make future flights and products more optimal.
- Developed training programs to train end users worldwide in-person or remotely to plan missions and fly fixed wing and multirotor UAV systems.
- Develop, implement, & maintain a new Event 38 website including e-commerce platform using WordPress, WooCommerce, HTML, CSS, PHP, and MySQL migrating them from Volusion.

### **Diversified Employee Solutions**

04/2012 - 07/2014

Systems Administrator | Web Developer

Hybrid - Full Time

- Windows environment systems administrator supporting IIS, Exchange, Active Directory, etc.
- Automated common tasks using PowerShell, batch scripts, and Task Scheduler.
- Network Administrator supporting SonicWall & Cisco Devices with occasional cabling & expansion.
- VoIP implementation, O365 Migrations, Paperless Initiatives, Quickbooks Migration
- Develop custom web based solutions for human resources and onboarding tools.
- Design, implement, & maintain DES & all subsidiary websites using HTML, CSS, PHP, MySQL & WordPress CMS.

#### **Independent IT Consultant**

01/2010 - 03/2012

System Administrator

Hybrid - Contractor

- Provided comprehensive systems administration services to multiple Managed Service Providers in the local area on a contract basis.
- Managed IT infrastructure, including Windows and Linux servers, as well as various network devices.
- Automated tasks with batch scripting and task manager to reduce manual input from users.
- Responded to service requests, troubleshooting issues promptly to minimize downtime.
- Implemented proactive maintenance strategies, ensuring system reliability and security.
- Collaborated with stakeholders to assess needs, recommend solutions, and implement improvements.

## **TeleperformanceUSA**

04/2006 - 12/2009

Tech Support Manager | Web Developer

On-Site - Full Time

- Created multiple proprietary web based tools using HTML, CSS, PHP, & MySQL for the technical support department, which after 3 years obtained over 52 million page views.
- Designed troubleshooting guides and knowledge bases for use by technical support specialists..
- Trained new technical support hires on troubleshooting techniques and using proprietary tools...